



1-877-OHIO-VET  
[www.ohiovet.gov](http://www.ohiovet.gov)



# Benefits Resource Guide

# Introduction

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## Where Do Veterans Go to Get Help?

Since 1886, Ohio has provided help for Veterans, their spouses and children, and surviving family members of deceased Veterans. These services are provided through County Veterans Service Offices in each county. Each office is funded by a portion of the assessed local property taxes to ensure these services are available.

These offices are staffed by certified and accredited service officers able to help Ohio's Veterans apply for all benefits earned by active military service and described in this publication. These benefits include:

- FEDERAL** – Disability Compensation, Pension, Healthcare, Education, Home Loans, Burial, and Survivor Benefits.
- STATE** – Veterans Bonus, Education, Employment, Healthcare, Home Loans, Ohio Veterans Homes, and Military Injury Relief Fund.
- LOCAL** – Claim Preparation & Assistance, Financial Assistance, Transportation to VA medical appointments, and Indigent Burials.

**Veterans' spouses and other survivors** may be eligible for federal and state benefits. County Veterans Service Offices can provide information concerning these benefits and will assist with the application process.

# Introduction

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## Where Do Veterans Go to Get Help?

Each County Veterans Service Office will assist Veterans, or their families who experience financial emergencies. This short-term assistance varies with the individual abilities of each county. Such assistance may include payment of rent mortgage, food, utilities, car payment, or insurance.

An application process is required in all counties.

For details concerning the level of financial assistance and transportation available in a specific county, check with the local County Veterans Service Office.

Veterans are also encouraged to record their discharges (DD-214s) at their County Recorder's office.

This provides a duplicate record if a certified copy is needed as verification for Veterans benefits.

A listing of all County Veterans Service Offices can be found beginning on page 59.

Veterans can also find their local office by calling:

**877-OHIO-VET (877-644-6838)**

Or visiting:

**[www.ohiovet.gov](http://www.ohiovet.gov)**

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# Crisis Counseling

**Veterans Crisis Line: 800-273-TALK (8255)**

## Description:

The Department of Veterans Affairs (VA) Veterans Health Administration (VHA) has established a national Veterans Crisis Line to ensure that Veterans in emotional crisis have free, 24/7 access to trained counselors. To operate the Hotline, the VA partnered with the Substance Abuse and Mental Health Services Administration (SAMHSA) and the National Suicide Prevention Lifeline. Veterans, family members, and friends can call the Lifeline number, 800-273-TALK (8255), and press "1" to be routed to the Hotline and speak to a counselor about any issue that is creating a crisis situation in his or her life.

## Contact:

800-273-8255

web site: [www.veteranscrisisline.net](http://www.veteranscrisisline.net)



# Education

## Federal

### GI Bill®

The GI Bill® is the federal government's primary educational program for Veterans. Two versions are available:

- The Post-9/11 GI Bill® is for individuals with at least 90 days of aggregate service on or after September 11, 2001, or individuals discharged with a service-connected disability after 30 days. You must have received an honorable discharge to be eligible for the Post-9/11 GI Bill®. The Post-9/11 GI Bill® became effective for training on August 1, 2009. In addition to traditional degree-granting programs, the Post-9/11 GI Bill® was expanded on October 1, 2011 to include on-the-job training, non-college degrees, flight training, apprenticeships, and correspondence.
- The MGIB program, also known as Ch.30 or Ch.1606, provides up to 36 months of education benefits. You must have received an honorable discharge to be eligible. This benefit may be used for degree and certificate programs, flight training, apprenticeship/on-the-job training, and correspondence courses. Remedial, deficiency, and refresher courses may be approved under certain circumstances. Generally, benefits are payable for 10 years following your release from active duty.

### Contact:

888-GI-BILL-1 (888-442-4551)

web site: [www.benefits.va.gov/gibill](http://www.benefits.va.gov/gibill)

# Education

## Troops to Teachers

### Description:

Troops to Teachers is a federal program to assist the transition of eligible military personnel to a new career as public school teachers, and to serve as positive role models for today's youth in schools. The Ohio coordinator will advise eligible personnel on the certification process as well as available job openings.

**Location in the United States Code:** 20 USC 6672

### Contact:

614-728-4801 or 800-852-6064

or via email at [Chris.Picha@dvs.ohio.gov](mailto:Chris.Picha@dvs.ohio.gov)

web site: [www.troopstoteachers.ohio.gov](http://www.troopstoteachers.ohio.gov)



# Education

## State

### Fast Track to Academic Credit for Veterans

#### Description:

State law requires that Ohio public colleges and universities implement the Military Transfer Assurance Guide to provide a baseline of standards, procedures and tools to grant college credit for military training and experience. These credits will be granted for free. Public colleges and universities are also required, by the end of 2014, to provide priority course registration, academic and career counseling for Veterans, and Veteran support services on campus.

#### Eligibility:

- Honorably discharged Veterans attending a public college or university in Ohio.
- Family members of honorably discharged Veterans residing in Ohio are eligible for in-state tuition rates.

**Location in Ohio Law:** Ohio Revised Code 3333.164

#### Contact:

web site: [www.ohiohighered.org/veterans](http://www.ohiohighered.org/veterans)

# Education

## Ohio GI Promise

### Description:

Ohio GI Promise authorizes the Chancellor of the Ohio Board of Regents to deem qualified Veterans as Ohio residents for the purpose of qualifying for in-state tuition rates.

The Residency Officer at each public institution has sole authority to request any documentation in order to make the final determination of residency status.

### Eligibility:

- Qualified Veterans must meet the following requirements:
  - 1) One year of honorable service,
  - 2) and be domiciled in Ohio as of their first day of enrollment.Spouses and dependents may qualify for in-state tuition rates for any term of enrollment. Spouse and dependents of otherwise eligible deceased Veterans also may qualify.
- In-state tuition rates may be taken concurrently by qualified Veterans, their spouses, and any qualifying dependents.

**Location in Ohio Law:** Ohio Revised Code 3333.31

### Contact:

web site: [www.ohiohighered.org/veterans](http://www.ohiohighered.org/veterans)

# Education

## Ohio War Orphans Scholarship

### Description:

The Ohio War Orphans Scholarship program provides tuition assistance to children of deceased or severely disabled Ohio Veterans who served in the Armed Forces during a period of declared war or conflict - DEADLINE IS JULY 1st OF EACH YEAR.

### Eligibility:

- Veteran parent must be deceased or severely disabled - level of disability and financial situation is considered.
- Student must be enrolled for full-time undergraduate study at an eligible Ohio college or university.
- Ohio residence is required and applicant must be under 25.

**Location in Ohio Law:** Ohio Revised Code 5910.01

### Contact:

Applications are available at CVSOs, high school guidance offices, and college financial aid offices.

Ohio Board of Regents can be contacted at: 614-752-9528  
web site: [www.ohiohighered.org/ohio-war-orphans](http://www.ohiohighered.org/ohio-war-orphans)

# Education

## Ohio Safety Officers College Memorial Fund

### Description:

This fund provides a tuition waiver for children of members of the United States Armed Services that were killed in the line of duty during OEF or OIF.

Tuition waivers are also available (for up to four years of undergraduate education) for the spouse or qualified former spouse of a member of the U.S. Armed Services killed in the line of duty while serving in a combat zone after May 7, 1975.

### Eligibility:

- Spouse must be an Ohio resident at the time the member was killed.
- Need a "Report of Casualty" DD Form 1300.

**Location in Ohio Law:** Ohio Revised Code 3333.26

### Contact:

Ohio Board of Regents:  
614-752-9528

web site: [www.ohiohighered.org/safety-officers-college-fund](http://www.ohiohighered.org/safety-officers-college-fund)

# Education

## Military Interstate Children's Compact

### Description:

Ohio is a member of this compact, which provides for equal educational treatment of military children, as well as children of recent military retirees and service members who died on active duty.

When these children transfer between school districts and states, the compact protects their education records, course placement, extracurricular participation, and graduation.

### Contact:

Contact information for the commissioner in the state of Ohio, as well as for commissioners in other states, can be found on the commission web site: [www.mic3.net](http://www.mic3.net)



# Education

## Ohio National Guard Scholarship Program

### Description:

This scholarship program provides, subject to available funding, 100 percent tuition to Army and Air Guard members attending a two or four-year public college or university.



It is available up to twelve full-time quarters or eight full-time semesters.

### Eligibility:

- Must commit to and/or complete a six-year enlistment in the Ohio Guard.
- Must maintain good attendance at their unit drills.

**Location in Ohio Law:** Ohio Revised Code 5919.34

### Contact:

Ohio National Guard Scholarship Program Office at:  
614-336-7143 or 888-400-6484

web site: [http://ong.ohio.gov/information/education/scholarship\\_index.html](http://ong.ohio.gov/information/education/scholarship_index.html)

# Education

## Local

### High School Diploma

#### Description:

School district/city boards of education may grant a high school diploma to any Veteran of WWII, the Korean War or Vietnam War, or to women who left school to support the war effort.

If a person who qualifies for a diploma under this program is deceased, the diploma may be awarded posthumously.

#### Eligibility:

- Veteran left school prior to graduation to serve in the Armed Forces or left school prior to graduation due to family circumstances and subsequently entered the Armed Forces.
- Veteran has not been granted a diploma.
- Veteran received an honorable discharge.
- A woman left school prior to graduation in order to join or subsequently join the workforce to support her family or to join the work effort.

**Location in Ohio Law:** Ohio Revised Code 3313.616

#### Contact:

Applications are available at County Veterans Service Offices (CVSOs). CVSOs will process requests through their local school district or board of education.

# Employment/Jobs

## Federal

### **USERRA - Uniform Services Employment & Re-employment Rights Act**

#### **Description:**

This act is a federal law intended to ensure that persons who serve or have served in the Armed Forces, Reserves, National Guard, or other “uniformed services”:

- are not disadvantaged in their civilian careers because of their service,
- are promptly reemployed in their civilian jobs upon their return from duty, and,
- are not discriminated against in employment based on past, present, or future military service.

**Location in the United States Code:** Title 38 Chapter 43

#### **Contact:**

United States Department of Labor, Veterans Employment and Training Service Ohio Office

614-466-2768

web site: [www.dol.gov/vets/programs/userra](http://www.dol.gov/vets/programs/userra)

# Employment/Jobs

## Troops to Teachers

### Description:

Assists the transition of eligible military personnel to a new career as public school teachers in schools serving students from low-income families.



[TROOPSTOTEACHERS.OHIO.GOV](http://TROOPSTOTEACHERS.OHIO.GOV)

**Location in the United States Code:** 20 USC 6672

### Contact:

614-728-4801 or 800-852-6064

or via email at [Chris.Picha@dvs.ohio.gov](mailto:Chris.Picha@dvs.ohio.gov)

web site: [www.troopstoteachers.ohio.gov](http://www.troopstoteachers.ohio.gov)

## Helmets to Hardhats

### Description:

The fastest way for active military, Reservists, and Guardsmen to transition from active duty to a career in the construction industry.

### Contact:

866-741-6210

web site: [www.helmetstohardhats.org](http://www.helmetstohardhats.org)

# Employment/Jobs

## Employer Support of the Guard & Reserve (ESGR)

### Description:

ESGR is a Department of Defense organization that seeks to promote a culture in which all American employers support and value the military service of their employees. Established to gain and maintain employer support for Guard and Reserve service by recognizing outstanding support, increasing awareness of the law, and resolving conflict through mediation.

### Location in the U.S. Department of Defense Directive:

DoD Directive 1250.1

### Contact:

800-336-4590

web site: [www.esgr.org](http://www.esgr.org)



# Employment/Jobs

## Center for Energy Workforce Development - Troops to Energy Jobs

### Description:

Troops to Energy Jobs is an initiative designed to accelerate the training and employability of Veterans in key energy positions. The program offers Veterans the opportunity to enter the industry seamlessly, regardless of their geographic location or targeted company. NOTE: This program is still in the pilot stage.

### Contact:

Center for Energy Workforce Development  
701 Pennsylvania Ave. N. W.  
Washington, DC 20004-2696  
614-466-2768  
web site: [www.troopstoenergyjobs.com](http://www.troopstoenergyjobs.com)



# Employment/Jobs

## Vocational Rehabilitation & Employment (also known as VR&E or VET90 or Ch. 31 program)

### Description:

This program assists Veterans with service-connected disabilities to prepare for, find, and keep suitable jobs. For Veterans with service-connected disabilities so severe that they cannot immediately consider work, the program offers services to improve their ability to live as independently as possible.

### Location in the United States Code:

Title 38 Code of Federal Regulations Chapter 31

### Contact:

216-522-3535

web site: [www.benefits.va.gov/vocrehab](http://www.benefits.va.gov/vocrehab)

## Feds Hire Vets

### Description:

Feds Hire Vets is an initiative launched in response to President Obama's Executive Order 13518, Employment of Veterans in the Federal Government. The program is designed to help military Veterans transition to federal employment.

web site: [www.fedshirevets.gov](http://www.fedshirevets.gov)

# Employment/Jobs

## “COOL” ~ Credentialing Opportunities Online

### Description:

Veterans who need help in translating their military experience into everyday terms have online assistance. The Army and the Navy have developed “COOL” web sites that help Veterans translate their military skills into terms civilian employers can understand. The sites, which stand for “credentialing opportunities online,” allow a Veteran to select their military skill code and then see the types of jobs their training and experience translates to, as well as any certifications that are needed.

There is no Air Force, Marine, or Coast Guard “COOL” site. However, the Air Force does offer similar resources on its Community College of the Air Force site.

Marine skills are similar to those found in the Army and Air Force; and Coast Guard skills are similar to those found in the Navy.

### Contact:

The relevant service sites are below:

<https://www.cool.army.mil/index.htm>

<https://www.cool.navy.mil/usmc/index.htm>

<https://www.cool.navy.mil/usn/index.htm>

[www.au.af.mil/au/ccaf/certifications.asp](http://www.au.af.mil/au/ccaf/certifications.asp)

# Employment/Jobs

## Federal/State

### **Jobs for Vets State Grant Program (JVSG) - Ohio Dept. of Job & Family Services (ODJFS)**

#### **Description:**

This federal workforce program, administered by ODJFS, provides employment and training services to eligible Veterans, transitioning service members and their spouses in accordance with Title 38 Chapter 42.

Intensive services are provided “to Veterans by Veterans”, with emphasis on serving those who are economically or educationally disadvantaged, including homeless Veterans, and Veterans with barriers to employment.

Veteran employment services are provided at OhioMeansJobs Workforce Centers in all 88 Ohio counties.

Employer services include outreach to increase awareness and hiring opportunities for Veterans, including disabled Veterans.

#### **Contact:**

888-296-7541, Option 5;

web site: <http://jfs.ohio.gov/owd/wia/wiamap.stm>

Department of Labor, Veterans' Employment & Training Service  
866-487-2365;

web site: [www.dol.gov/vets](http://www.dol.gov/vets)

# Employment/Jobs

## State

### **OhioMeansJobs.com**

#### **Description:**

OhioMeansJobs is the state's primary online resume and job bank, providing both job seekers and employers with free 24/7 access to Ohio jobs and job candidates. OhioMeansJobs also contains information about job fairs, special events, and training workshops.

The site also has a Veterans' component. It allows Veterans to translate their military skills to civilian terms and match them with available jobs. Veterans who register on the site will have their resumes seen first by employers who have jobs matching their skills.

Businesses who want to hire Veterans can register on this site at the Veterans Business Support Center.

#### **Contact:**

Ohio Dept. of Job and Family Services - OhioMeansJobs

888-296-7541, Option 2

web site: [www.ohiomeansjobs.com](http://www.ohiomeansjobs.com)

# Employment/Jobs

## Fast Track to Professional Licenses for Veterans

### Description:

State law requires that honorably discharged Veterans and their spouses can use a prioritized process that accounts for relevant military training and experience to expedite obtaining a professional state license or certification for most licenses and certifications issued by Ohio's state agencies, boards, and commissions. Veterans who are also eligible for the federal GI Bill may be able to use GI Bill funds to pay for required testing or fees.

### Eligibility:

- Honorably discharged Ohio Veterans and their spouses.

**Location in Ohio Law:** Ohio Revised Code Chapter 5903

### Contact:

web site: [www.ohiomeansveteransjobs.com](http://www.ohiomeansveteransjobs.com)

## Insuring Ohio Futures

### Description:

Ohio's insurance industry forecasts thousands of available jobs in many different career paths. The industry is actively seeking military service members and Veterans to fill these vacancies.

### Contact:

web site: [www.insuringohiofutures.com](http://www.insuringohiofutures.com)

# Financial Assistance

## Federal

### Department of Defense

### Homeowners Assistance Program (HAP)

#### Description:

The Department of Defense Homeowners Assistance Program (HAP) assists eligible homeowners who face financial loss when selling their primary residence homes in areas where real estate values have declined because of a base closure or realignment announcement.

#### Eligibility:

The following are general eligibility requirements - if unsure if you qualify, apply anyway for formal determination.

- There has to be an announcement of a base closing or realignment action which affects your community.
- A determination must be made that real estate values have dropped as a direct result of the base closing or realignment announcement.
- Applicant must be a military service member or federal civilian employee assigned at or near the installation announced for closure or realignment.

web site: <http://hap.usace.army.mil>

# Financial Assistance

## State

### Home Energy Assistance Program (HEAP)

#### Description:

HEAP is an Ohio Development Services Agency program that exists to help low-income Ohioans pay their utility bills.

#### Eligibility:

HEAP is a federally funded program designed to assist eligible low-income Ohioans with their winter heating bills. Households may be eligible for assistance from HEAP if the household's income is at or less than 175 percent of the federal poverty guidelines. If you are eligible, the amount of your benefit will depend on federal funding levels, how many people live with you, your total household income, and the primary fuel you use to heat your home. In most cases, benefits will be a credit applied to your energy bill by your utility company. Emergency HEAP may also be available.

#### Contact:

Ohio Development Services Agency

800-282-0880 or 614-644-6600

web site: [www.energyhelp.ohio.gov](http://www.energyhelp.ohio.gov)

# Financial Assistance

## State

### Smart Money Choices

#### Description:

The Ohio Treasurer of State offers an educational series that consists of financial education programs and workshops. Topics include budgeting, credit and debt management, elder care, entrepreneurship, retirement and estate planning, home-ownership, identity theft and fraud prevention, insurance, investments, kids and money, and Social Security.

#### Contact:

Ohio Treasurer of State

800-228-1102

web site: [www.tos.ohio.gov/smartmoneychoices](http://www.tos.ohio.gov/smartmoneychoices)

## Local

Each County Veterans Service Office provides short-term financial assistance to Veterans and their families.

The amount and type of assistance varies according to the individual abilities of each county. Contact your local County Veterans Service Office for more information.

Office listings begin on page 59.

Veterans can also find their local office by calling:

877-OHIO-VET (877-644-6838)

Or visiting: [www.ohiovet.gov](http://www.ohiovet.gov)

# Health Care

## Federal

### Medical Centers

#### Description:

The Veterans Health Administration is home to the largest integrated health care system consisting of 153 medical centers, in addition to numerous community based outpatient clinics, community living centers, Vet Centers, and Domiciliaries. Together, these health care facilities provide comprehensive care to Veterans in Ohio and nationwide.

VHA Medical Centers provide a wide range of services including traditional hospital-based services such as surgery, critical care, mental health, orthopedics, pharmacy, radiology, and physical therapy.

In addition, most of the medical centers offer additional medical and surgical specialty services including audiology and speech pathology, dermatology, dental, geriatrics, neurology, oncology, podiatry, prosthetics, urology, and vision care. Some medical centers also offer advanced services such as organ transplants and plastic surgery.

#### Contact:

Page 62 contains a listing of VA Medical Facilities in Ohio web site: [www.va.gov/health/findcare.asp](http://www.va.gov/health/findcare.asp)

# Health Care

## Vet Centers

### Description:

The VA provides mental health counseling for Veterans and families at seven Vet Centers in Ohio. The VA also operates a 365-day-a-year Veterans Crisis Line for Veterans and families.

Vet Center staffs provide individual, group, family, military sexual trauma, and bereavement counseling. Services include treatment for PTSD or help with any other military related issue that affects functioning within the family, work, school, or other areas of everyday life. Other services include outreach, education, medical referral, homeless Veteran services, employment, VA benefit referral, and coordination with local providers.

These services are a critical link in the overall health care available to Veterans. When negative events happen, people can experience a strong stress reaction. People may adapt normally, or they may experience an unusually intense response. This may also overwhelm one's ability to respond to challenges and it may cause a person to experience significant distress.

### Contact:

Ohio Vet Center locations are listed beginning on page 65. Contact the nearest center or visit [www.vetcenter.va.gov](http://www.vetcenter.va.gov).

If you are experiencing an emotional crisis, call 800-273-TALK (8255), and press 1 for Veterans. Additional information about the Veterans Crisis Line is available on page 4.

# Health Care

## State

### Ohio Cares

#### Description:

Ohio Cares is a collaboration of state & local agencies supporting the behavioral health of Ohio National Guard members and their families. The purpose of this program is to enhance the services available for military personnel and their families and to complement the services available through the VA.

#### Contact:

Emergencies:

VA Telenurse available 24 hrs/day at 888-838-6446

For information: 800-761-0868

web site: [www.ohiocares.ohio.gov](http://www.ohiocares.ohio.gov)

## Local

The County Veterans Service Office in each county may be able to assist with transportation to VA medical appointments. Contact your local office for specific information.

A listing of these offices can be found beginning on page 59.

Veterans can also find their local office by calling:

877-OHIO-VET (877-644-6838)

Or visiting:

[www.ohiovet.gov](http://www.ohiovet.gov)

# Home Loans

## Federal

### VA Home Loan Guaranty

#### Description:

Veterans who have completed 24 months of continuous active duty and have been discharged under conditions other than dishonorable, or who are currently serving

on active duty or in the National Guard or the Reserves, or are honorably discharged from these components, are eligible for guaranteed loans to purchase, repair, or refinance a home.

Based on purchase price and local limits, a down payment may not be required. Eligibility is also extended to unremarried surviving spouses. Periods of required service are less for Veterans of earlier wartime service.

**Location in the United State Code:** 38 USC 3702

#### Contact:

VA Loan Office, Cleveland VA Regional Office  
800-729-5772

web site: [www.benefits.va.gov/homeloans](http://www.benefits.va.gov/homeloans)



# Home Loans

## State

### Ohio Heroes Program

#### Description:

The Ohio Housing Finance Agency offers all benefits of their first time home buyer program to Ohio's heroes at an interest rate that is approximately 1/4% lower than the going interest rate.

web site: [www.ohiohome.org/homebuyer/heroes.aspx](http://www.ohiohome.org/homebuyer/heroes.aspx)

#### Eligibility:

- Be Active military, Active Reserve, or a Veteran.
- Also eligible for this program are: firefighters, EMTs, paramedics, health care workers, police officers, and teachers.
- Meet the income and sales price limits.
- Be a first time home buyer (have not owned in the last three years).
- Qualify for the loan requested and have a signed Purchase and Sales Agreement.

#### Contact:

888-362-6432

web site: [www.ohiohome.org/homebuyer/faqs.aspx](http://www.ohiohome.org/homebuyer/faqs.aspx)

# Injury Compensation

## Federal

### **Service-Connected Injury/Disability Compensation**

#### **Description:**

Injury or disability compensation is a monetary benefit paid to Veterans who are disabled by an injury or disease that was incurred or aggravated during active military service. These disabilities are considered to be service-connected.

- Disability compensation varies with the degree of disability and the number of dependents, and is paid monthly.
- Veterans with certain severe disabilities may be eligible for additional special monthly compensation.
- The benefits are not subject to federal or state income tax.
- The payment of military retirement pay, disability severance pay, and separation incentive payments known as Special Separation Benefits (SSB) and Voluntary Separation Incentives (VSI) affects the amount of VA compensation paid.

#### **Eligibility:**

To be eligible, the service of the Veteran must have been terminated through separation or discharge under conditions other than dishonorable.

# Injury Compensation

## Service-Connected Injury/Disability Compensation

### Contact:

Your County Veterans Service Officer can explain the requirements for disability compensation and provide assistance to properly complete all applications for this benefit. A listing of these offices can be found beginning on page 59. Veterans can also find their local office by calling:  
877-OHIO-VET (877-644-6838)

Or visiting:

[www.ohiovet.gov](http://www.ohiovet.gov)



# Legal

## Federal

### **USERRA - Uniform Services Employment & Re-employment Rights Act**

#### **Description:**

The USERRA is a federal law intended to protect the employment rights of active military service members and service members of the Reserve and National Guard.

The law provides that service members:

- are not disadvantaged because of their service,
- are reemployed in their civilian jobs upon return from duty, and,
- are not discriminated against based on military service.

**Location in the United States Code:** Title 38 Chapter 43

#### **Contact:**

United States Department of Labor, Veterans Employment and Training Service Ohio Office  
614-466-2768; Or web site: [www.dol.gov/vets/programs/userra](http://www.dol.gov/vets/programs/userra)

### **Federal Trade Commission**

Fighting Back Against Identity Theft -

<http://www.consumer.ftc.gov/features/feature-0014-identity-theft>

Free Credit Report -

[www.consumer.ftc.gov/articles/0155-free-credit-reports](http://www.consumer.ftc.gov/articles/0155-free-credit-reports)

# Legal

## State

### Operation Legal Help Ohio

#### Description:

Operation Legal Help Ohio is a non-profit organization with the mission of serving low income Veterans and active service members who are encountering certain types of civil, not criminal, issues within Ohio's justice system. OLHO has a network of volunteer lawyers willing to represent Veterans without charging a fee.

Issues handled by lawyers in Operation Legal Help Ohio include landlord/tenant matters, credit card debt defense, uncontested divorce, wills and powers of attorney, employment matters and VA benefits.

#### Eligibility:

Veterans whose family income is less than 200% of the Federal Poverty Level.

#### Contact:

877-759-6182

web site: [www.olhoh.org](http://www.olhoh.org)

# Legal

## Patriot Program

### Description:

The Ohio Attorney General provides services for Ohio military.

**Legal Assistance:** This pro bono program provides volunteer lawyers to assist military personnel and their families. Legal assistance is available for wills, powers of attorney, living wills, and durable powers of attorney for health care.

**Consumer Protection:** This section provides information to enable active duty personnel and Veterans to protect themselves from scams and to assist those who have fallen victim.

**Civil Rights:** Ohio law prohibits discrimination for military status in employment, housing, and public accommodations, to include against a disabled active duty person or Veteran who needs a service animal. Ohio law also prohibits discrimination for race, sex, color, age, religion, national origin, ancestry, and disability, protecting Veterans in those protected classes.

**Identity Theft:** This section helps identity theft victims by working with credit report agencies, creditors, collectors, etc.

### Eligibility:

- Active duty, Reserve & National Guard, and their families.
- Veterans (except for Legal Assistance).

### Contact:

Ohio Attorney General's Office

800-282-0515 | for Civil Rights issues, 614-466-7900

web site: [www.ohioattorneygeneral.gov/ServicesforVeterans.aspx](http://www.ohioattorneygeneral.gov/ServicesforVeterans.aspx)

# Legal

## Ohio Veterans' Courts

### Description:

Courts throughout Ohio are implementing special Veterans' Courts, where the emphasis is on treatment and diversion rather than punishment. The Ohio Department of Veterans Services has established effective working relationships with these courts in order to provide guidance and assistance on issues like sustainable funding and obtaining certification from the Ohio Supreme Court.

### Contact:

Current information for Ohio's Veterans' Courts is at the web site: [www.ohiovet.gov/HOME/Ohio\\_Veterans\\_Courts](http://www.ohiovet.gov/HOME/Ohio_Veterans_Courts)



# License Plates

## State

### Driver's License

- 100 percent service-connected disabled Veterans are eligible for a free driver's license.
- Upon renewal of a driver's license, all Ohio Veterans with a valid DD-214 can receive a free "Armed Forces" stamp on their license, which can qualify them for retail discounts.

### Military License Plates

#### Description:

Ohio has over 40 varieties of military license plates including:

- Active duty plates.
- Reservists plates.
- Ohio National Guard plates.
- Combat plates.
- Gold Star Family plates.

These special plates cost the same as a regular plate, and normal vehicle registration fees apply; however, there is no additional charge for these plates if a system-assigned number (not reserved or personalized) is selected.

#### Eligibility:

Veterans must present their DD-214 at the BMV in order to obtain a special military/Veteran plate. The DD-214 must confirm the plate type requested (i.e. if you request a Purple Heart plate, your DD-214 must show you received a Purple Heart).

# License Plates

## Free License Plates

License plates are available at no charge to:

- 100 percent service-connected disabled Veterans.
- Medal of Honor recipients.
- Former Prisoners of War (POWs).
- Purple Heart recipients.

### Contact:

800-589-8247

(8am - 5pm)

web site:

[www.Oplates.com](http://www.Oplates.com)



### Deputy Registrar license agency locations:

<http://bmv.ohio.gov/rfpavailableagencylocations.stm>

### Disability plates can be reviewed at:

[http://bmv.ohio.gov/disability\\_plate.stm](http://bmv.ohio.gov/disability_plate.stm)

### Military plates can be reviewed at:

[http://bmv.ohio.gov/special\\_plates\\_military\\_plates.stm](http://bmv.ohio.gov/special_plates_military_plates.stm)

# Military Burials

## Federal/State

### Burial and Memorial Benefits

#### Description:

Burial in a national cemetery is available to Veterans of active federal military service, their spouses, and dependent minor children. Provided at no cost to the family, a national cemetery burial includes:

- The gravesite and grave-liner.
- Opening and closing of the grave.
- A headstone or marker.
- Perpetual care as part of a national shrine.

If a Veteran is buried in a private cemetery anywhere in the world, the VA will provide a headstone or marker.

In addition, a burial flag is available to drape the Veteran's casket or urn during the funeral. Presidential Memorial Certificates honoring the Veteran may be requested. Military funeral honors for the Veteran include burial flag folding and presentation of "Taps" played on a bugle or by recording. Funeral directors can usually arrange for these specific services on request.

# Military Burials

## Burial and Memorial Benefits

### Eligibility:

Family members must have a DD-214 as proof of a Veteran's active federal military service. Some Veterans may be eligible for a limited burial allowance. Family members should contact their local County Veterans Service Office.

### Contact:

Your County Veterans Service Officer can explain the requirements for burial and memorial benefits and provide assistance to properly complete all applications for the benefits. A listing of these offices can be found beginning on page 59.

Veterans can also find their local office by calling:

877-OHIO-VET (877-644-6838)

Or visiting:

[www.ohiovet.gov](http://www.ohiovet.gov)



# Military Injury Relief Fund

## State

### Description:

The fund grants a one-time, tax-exempt monetary payment to military service members injured in active service as a member of the armed forces of the United States while serving after October 7, 2001, and to individuals diagnosed with post-traumatic stress while serving after October 7, 2001.

### Eligibility:

- Documentation of the awarding of the Purple Heart in accordance with Title 10, Ch.57 of the U.S. Code, Ch.32 of the Code of Federal Regulations, and other applicable federal laws.
- Documentation of the combat-related injury and documentation showing that this injury resulted in awarding of a Combat Infantryman Badge (CIB), Combat Action Ribbon (CAR), or Combat Action Badge (CAB) or its equivalent.
- Documentation of a combat-related injury not covered above, primarily including, but not limited to, traumatic brain injury, injury caused by detonation of an improvised explosive device (IED), or post-traumatic stress disorder (PTSD). Documentation of PTSD must include medical diagnosis.

**Location in Ohio Law:** Ohio Revised Code 5902.05

### Contact:

Applications can be completed at each of the 88 County Veterans Service Offices.

Call 877-OHIO-VET (877-644-6838), select option 2

# Military Records

## Federal/State

Veterans with questions about their military records should contact their County Veterans Service Office. They have the expertise to help with applications and interact with government agencies.

### **Nat'l Personnel Records Center - St. Louis, MO**

#### **Contact:**

314-801-0800 - Select military personnel rcds opt. (fees may apply)  
web site: [www.archives.gov/veterans](http://www.archives.gov/veterans)

### **Nat'l Archives & Rcds Admin. - College Park, MD**

#### **Contact:**

866-272-6272 (fees may apply)  
web site: [www.archives.gov/veterans](http://www.archives.gov/veterans)

### **Military Awards & Decorations**

Requests for the issuance or replacement of military service medals, decorations, and awards should be directed to the Veteran's specific branch of the military. However, for Air Force, Army Air Corps, and Army, the National Personnel Records Center will verify the awards and forward the request with the verification to the appropriate service department for issuance of the medals.

#### **Contact:**

National Archives, Veterans Service Records  
web site: [www.archives.gov/veterans/military-service-records](http://www.archives.gov/veterans/military-service-records)

# Military Records

## State/Local

### **Ohio National Guard Library**

#### **Contact:**

614-336-7038

### **Ohio Department of Veterans Services (ODVS) - Records Office**

Veterans can request military records at their County Veterans Service Office (listings begin on page 59). ODVS also has discharge records from the early 1900s to date for Veterans that enlisted from Ohio, and wartime bonus records prior to 1993 as well as records for the Ohio Veterans Bonus enacted in 2009. County Recorders in each county also maintain records of discharges, and usually offer duplication services. Veterans are encouraged to record their discharges (DD-214s) at their County Recorder's office. This provides a duplicate if a certified copy is needed as verification for benefits.

#### **Contact:**

A request form must be completed and sent to:  
Ohio Department of Veterans Services,  
77 S. High St. 7th Fl., Columbus, OH 43215, or fax 614-728-9498.

Forms are available on our web site at:

[http://dvs.ohio.gov/HOME/Request\\_for\\_Records](http://dvs.ohio.gov/HOME/Request_for_Records)

or call our office at 877-644-6838 or your local County Veterans Service Office.

# Military Voting

## State

### **Military Ready to Vote / Vote in Honor of a Veteran**

#### **Description:**

The Military Ready to Vote program of the Ohio Secretary of State is intended to make it easier for active duty Ohio-resident military service members stationed outside the state to register and cast their votes. Online services of the program include:

- A Military Ready-to-Vote (MRV) packet designed to allow active duty service members to register to vote and request an absentee ballot. The packet also has a Track your Ballot feature to ensure that the ballot reaches a local board of elections.
- An electronic download of the MRV packet, or a .pdf of the Federal Post Card Application for an absentee ballot.
- An e-mail sign up for elections updates and reminders.
- Ballot information on state and local candidates and issues.
- Online Ohio elections results.

The Secretary of State also offers the Vote in Honor of a Veteran program, which enables any voter to pay tribute to an individual service member by dedicating their vote to them. It also allows a voter to post a testimonial about their military loved one, and to receive a special pin to wear on Election Day.

#### **Contact:**

877-767-6446 or 614-466-2655

web site: [www.ohiomilitaryvotes.com](http://www.ohiomilitaryvotes.com)

# Ohio Veterans Bonus

## State

### Bonus for Service in Afghanistan & Elsewhere

#### Description:

This program provides a monetary bonus for those that served during the time of the conflict in Afghanistan. It pays \$100 per month for service in Afghanistan, and \$50 per month for service elsewhere, up to a maximum of \$1,500.

#### Eligibility:

Veterans (including those currently serving) can determine if they are eligible by visiting the web site and using the eligibility tools.

Generally, anyone who served honorably, anywhere in the world for more than 90 days (not for training) on or after October 7, 2001 is eligible. Applicants must have been Ohio residents at the time of entry onto active duty, and be current Ohio residents.



# Ohio Veterans Bonus

**Bonus for Service in Afghanistan & Elsewhere**



## Contact:

Applications  
and Q&A  
are located at:

[www.veteransbonus.ohio.gov](http://www.veteransbonus.ohio.gov)

or at any of Ohio's 88  
County Veterans Service Offices,  
call 877-OHIOVET (877-644-6838), select option 2.

## Please Note:

Bonuses offered by the State of Ohio for service  
during previous wars have expired.

# Ohio Veterans Hall of Fame

## State

### Description:

The Ohio Veterans Hall of Fame was created by Governor George Voinovich in 1992 to recognize the contributions of Veterans to their communities after they leave the service.

The Ohio Veterans Hall of Fame Committee (consisting of all Veterans) selects no more than 20 inductees annually from nominations submitted throughout the year.

This is NOT a Military Hall of Fame. Those inducted have served honorably in the military and have continued to serve and contribute in their communities, state, and nation in an exemplary manner.

Nominations are accepted all year, but to be considered for the November Induction Ceremony, packets must be received by June 30th of each year.



# Ohio Veterans Hall of Fame

## Eligibility:

- Served honorably in the military.
- Contributed to their community in a commendable way.
- Born in Ohio or lived in Ohio for at least five years.
- Must have received an honorable discharge from the U.S. Armed Forces and must provide a copy of discharge papers with the nomination.
- Be of good moral character, no felony convictions.
- Posthumous nominations are accepted.
- NOTE: Restrictions apply to those that are employed by ODVS, state elected officials, members of the executive committee, and foundation for the Ohio Veterans Hall of Fame and County Veterans Service Commissioners.

**Location in Ohio Law:** Ohio Revised Code 5904

## Contact:

Nomination packets can be printed off of the web site at:

[www.ohiovetshof.gov](http://www.ohiovetshof.gov)

Or you can contact Karen Kish, the Ohio Veterans Hall of Fame Coordinator, directly at 614-752-8941 or [Karen.Kish@dvs.ohio.gov](mailto:Karen.Kish@dvs.ohio.gov).

Mail packets to:

Ohio Veterans Hall of Fame

attn: Karen Kish

77 S. High St., 7th Fl., Columbus, OH 43215

# Ohio Veterans Homes

## State

### Description:

The Ohio Veterans Homes are comprised of three facilities at two locations:

- A home located near Lake Erie in Sandusky, Ohio (approximately 60 miles west of Cleveland) which offers standard and special care in its licensed nursing home.
- The Sandusky home also offers Veterans Hall, a domiciliary (DOM) for those who are able to function in an independent living situation, and DOM+ for those requiring very limited assistance (supervised care) but who do not require the level of care provided to nursing home residents.
- A home located in scenic, rural Georgetown, Ohio (approximately 45 miles east of Cincinnati), which offers skilled nursing services providing two levels of nursing care - standard care and secure care.



# Ohio Veterans Homes

## Eligibility:

- Must have been an Ohio resident for one year, at any time during lifetime.
- Served on active duty during a time of war or armed conflict or be the recipient of the Purple Heart, Armed Forces Expeditionary Medal, Navy/Marines Corps Expeditionary Medal, Vietnam Service Medal, or Southwest Asia Service Medal.
- Have received their most recent discharge under honorable conditions.
- Be disabled by disease, wounds, or otherwise and, by reason of such disability, incapable of earning a living.
- Individuals who are current drug and alcohol abusers, psychotics, or have active tuberculosis are not eligible for immediate admission.

**Location in Ohio Law:** Ohio Revised Code 5907

## Contact:

800-572-7934

Pre-admission form and application can be found on at:

[http://dvs.ohio.gov/VETERANS\\_HOMES/Admission](http://dvs.ohio.gov/VETERANS_HOMES/Admission)

# Pensions

## Federal

### Disability Pensions

#### Description:

Veterans with low incomes who are permanently and totally disabled, or are age 65 or older, may be eligible for support. Payments are made to bring the total income, including other retirement or Social Security, to a level set by Congress. Unreimbursed medical expenses may reduce VA countable income.

#### Eligibility:

- A Veteran must have 90 days or more of active military service, at least one day of which was during a wartime period.
- The Veteran's discharge must have been under conditions other than dishonorable and their disability must be for reasons other than their own willful misconduct.
- Veterans who entered active duty on or after September 8, 1980, or officers who entered active duty on or after October 16, 1981, may have to meet a longer minimum period.

#### Contact:

Your County Veterans Service Officer can explain the requirements for disability pensions and provide assistance to properly complete all applications for this benefit. A listing of these offices can be found beginning on page 59. Veterans can also find their local office by calling: 877-OHIO-VET (877-644-6838) Or visiting: [www.ohiovet.gov](http://www.ohiovet.gov)

# Recreation Benefits

## State

### Free Hunting License

#### Eligibility:

This license is available to 100 percent disabled Veterans (as rated permanently and totally disabled by the VA) or former POWs.

#### Contact:

Hunting & Fishing Licenses for qualified Veterans  
800-WILDLIFE (945-3543)

### Free Fishing License

#### Eligibility:

This license is also available to 100 percent disabled Veterans (as rated permanently and totally disabled by the VA) or former POWs.

#### Contact:

Hunting & Fishing Licenses for qualified Veterans  
800-WILDLIFE (945-3543)

# Recreation Benefits

## Free Registration of Watercraft

### Eligibility:

Registration is available to 100 percent disabled Veterans (as rated permanently and totally disabled by the VA) or former POWs, or Medal of Honor recipients.

### Contact:

Boating Licenses for qualified Veterans  
FOR INFORMATION CALL 877-426-2837

## Discounts at Ohio State Parks

### Eligibility:

- Free camping is available to 100 percent disabled Veterans (as rated permanently and totally disabled by the VA) or former POWs.
- A 10 percent discount on camping, getaway rentals, cottages, and lodge rooms is available to active duty military and Veterans.

### Contact:

web site:

<http://parks.ohiodnr.gov/discounts#discounts>

# Small Business

## Federal

### U.S. Small Business Administration (SBA)

#### Description:

The SBA's Office of Veterans Business Development is responsible for liaison with the Veterans business community, for policy analysis and reporting, for acting as an Ombudsman for Veterans in Small Business Administration programs, for providing business training, counseling and assistance, and for overseeing the Federal procurement programs for Veteran and service-disabled Veteran-owned small businesses.



#### Contact:

800-827-5722

web site:

[www.sba.gov/content/veteran-service-disabled-veteran-owned](http://www.sba.gov/content/veteran-service-disabled-veteran-owned)

# Small Business

## State

### Small Business Development Centers

#### Description:

The Ohio Development Services Agency, in partnership with the U.S. Small Business Administration, has a network of Small Business Development Centers in Ohio. These centers contribute funds and resources to support small business development.

#### Contact:

800-848-1300 | <https://clients.ohiosbdc.ohio.gov>

### 1st Stop Business Connection

#### Description:

This state program provides free information for business people to get started or to continue to develop and grow a business.

#### Contact:

800-248-4040 | <http://business.ohio.gov/starting>

### GrowNOW

#### Description:

Veterans receive approval preference through the Ohio Treasurer's Office on reduced rate loans for small businesses.

#### Contact:

800-228-1102 | [www.tos.ohio.gov/grownow](http://www.tos.ohio.gov/grownow)

# Small Business

## Procurement Technical Assistance Centers (PTACs)

The PTACs help Ohio's businesses sell goods and services to local, state, and federal governments. In addition to services like marketing, one-on-one training, and help with resources, the Ohio PTACs offer (at no cost to Ohio businesses) bid-matching services, product and procurement histories, military specifications, and trade events where Ohio firms can meet government buyers.

### Other services include:

- Bid Preparation Assistance.
- Post Award Assistance.
- Subcontracting Assistance.

A broad range of procurement assistance services is provided through a network of centers located throughout Ohio. The program is part of a nationwide network of Procurement Technical Assistance Centers created and monitored by the Defense Logistics Agency (DLA). In Ohio, the Ohio Development Services Agency is hosting the program at the Minority Business Enterprise Division in partnership with the DLA and the Ohio Small Business Development Centers program. The program is also supported by a number of community-based organizations.

### Contact:

Office of the Ohio Procurement Technical Assistance Program,  
800-848-1300 or 614-644-1637 (Fax: 614-466-4172).

[http://www.development.ohio.gov/bs/bs\\_ptac.htm](http://www.development.ohio.gov/bs/bs_ptac.htm)

# Taxes

## State

Ohio offers a number of tax exemptions for military personnel and retirees.

### **Mobilized Military Member Tax Exemption**

#### **Description:**

Effective January 1, 2007, the deduction of military pay from federal adjusted gross income received for active duty while stationed outside of the State of Ohio for greater than 30 days is allowed.

**Location in Ohio Law:** Ohio Revised Code 5747.01 A(24)

### **Military Retirement Pay - State Tax Exemptions**

#### **Description:**

Effective January 1, 2008, military retirement pay and SBP benefits are exempt from Ohio income tax and local school district income taxes.

Effective August 21, 2008, surviving spouse benefit plans are also exempt from Ohio income tax and local school district income taxes.

**Location in Ohio Law:** Ohio Revised Code 5747.01 A(26)

# Taxes

## Homestead Exemption

### Description:

Veterans who are rated by the VA as 100 percent disabled due to a service-connected disability are eligible for expanded Homestead Exemption property tax relief on their primary residential home. Instead of the \$25,000 allowed for other eligible 65-and-older or permanently disabled applicants, eligible Veterans can exempt \$50,000 of the assessed value of their primary residential home from property taxes, meaning that a home valued at \$150,000 will only be taxed at a value of \$100,000. These Veterans are also exempt from the \$30,000 limit on annual income applied to other applicants; eligible Veterans have no limit on their annual income.

### Eligibility:

Veterans rated by the VA as 100 percent disabled due to a service-connected disability, without regard to annual income, and their surviving spouses who occupy the same home as the eligible Veteran. The expanded Homestead Exemption applies to tax years 2014 and forward.

**Location in Ohio Law:** Ohio Revised Code 323.152

### Contact:

Application must be made through the county auditor in the county where the home is located. A directory of county auditors is at: [www.caa.org/DIRECTORY](http://www.caa.org/DIRECTORY)

# County Veterans Service Offices

Adams County (937) 544-5005	Coshocton County (740) 622-2313	Hamilton County (513) 946-3300	Logan County (937) 599-4221
Allen County (419) 223-8522	Crawford County (419) 562-7761	Hancock County (419) 424-7036	Lorain County (440) 284-4624/25
Ashland County (419) 282-4225	Cuyahoga County (216) 698-2600	Hardin County (419) 674-2219	Lucas County (419) 213-6090/92
Ashtabula County (440) 964-8324	Darke County (937) 548-5305	Harrison County (740) 942-8441	Madison County (740) 852-0676
Athens County (740) 592-3216	Defiance County (419) 782-6861	Henry County (419) 592-0956	Mahoning County (330) 740-2451
Auglaize County (419) 739-6750	Delaware County (740) 833-2010	Highland County (937) 393-8686	Marion County (740) 387-0100
Belmont County (740) 325-1042	Erie County (419) 627-7650	Hocking County (740) 385-7507	Medina County (330) 722-9368
Brown County (937) 378-3155	Fairfield County (740) 652-7920	Holmes County (330) 674-4806	Meigs County (740) 992-2820
Butler County (513) 887-3600	Fayette County (740) 335-1610	Huron County (419) 668-4150	Mercer County (419) 586-3542
Carroll County (330) 627-2590	Franklin County (614) 525-2500	Jackson County (740) 286-3004	Miami County (937) 440-8126
Champaign County (937) 653-4554	Fulton County (419) 337-9266	Jefferson County (740) 283-8571	Monroe County (740) 472-0743
Clark County (937) 521-2030	Gallia County (740) 446-2005	Knox County (740) 393-6742	Montgomery County (937) 225-4801
Clermont County (513) 732-7363	Geauga County (440) 279-1860	Lake County (440) 350-2567	Morgan County (740) 962-4181
Clinton County (937) 382-3233	Greene County (937) 562-6020	Lawrence County (740) 533-4327	Morrow County (419) 946-1914
Columbiana County (330) 424-7214	Guernsey County (740) 432-9295	Licking County (740) 670-5430	Muskingum County (740) 455-7149

# County Veterans Service Offices

Noble County  
(740) 732-5567

Seneca County  
(800) 820-0189

Tuscarawas County  
(330) 339-1163

Washington County  
(740) 568-9009

Ottawa County  
(419) 898-2089

Shelby County  
(937) 498-7282

Union County  
(800) 686-2308

Wayne County  
(800) 335-6638

Paulding County  
(419) 399-8285

Stark County  
(330) 451-7457

Van Wert County  
(419) 238-9592

Williams County  
(419) 636-8812

Perry County  
(740) 342-2536

Summit County  
(330) 643-2830

Vinton County  
(740) 596-4571 x 224

Wood County  
(419) 354-9147

Pickaway County  
(888) 330-3522

Trumbull County  
(330) 675-2585

Warren County  
(513) 695-2717

Wyandot County  
(419) 294-2045

Pike County  
(740) 947-2766

Portage County  
(330) 297-3545

Preble County  
(937) 456-6111

Putnam County  
(419) 523-4478

Richland County  
(419) 774-5822

Ross County  
(740) 772-1600

Sandusky County  
(419) 334-4421

Scioto County  
(740) 353-1477



# Support and Assistance for you or your Family is only ONE CALL AWAY...

...Call the Family Assistance Center nearest you!

## 1-800-589-9914

### Region 1 Northeast Ohio

(Prompt 1)

### Region 2 Southeast Ohio

(Prompt 2)

### Region 3 Southwest Ohio

(Prompt 3)

### Region 4 West Central Ohio

(Prompt 4)

### Region 5 Northwest Ohio

(Prompt 5)

### Region 6 Headquarters

(Prompt 6)



### Airmen & Family Readiness Program Locations

**Mansfield** - 179th AW (800) 642-8365 x 7

**Springfield** - 178th W (937) 525-2583

**Toledo** - 180th FW (800) 495-4250 x 8684550

**Columbus** - 121st ARW (800) 377-5570 x 5

*Our regional Troop & Family Assistance Specialists and Airmen & Family Readiness Program Managers are highly trained professionals who provide information, resources, referrals, and assistance to all Service Members and Families before, during, and after deployments, or whenever there is a need.*

## Ohio National Guard Family Readiness and Service Member Support Program

# VA Facilities in Ohio

## Veterans Health Admin. - VISN 4: VA Healthcare - VISN 4

### VA Community-Based Outpatient Clinics

Ashtabula County VA Clinic	2044 Lambros Ln. Ashtabula, OH 44004	866-463-0912
Belmont County Community-Based Outpatient Clinic	103 Plaza Dr., Ste. A St. Clairsville, OH 43950	740-695-9321

## Veterans Health Admin. - VISN 10: VA Healthcare Sys of OH

### VISN 10 Office

VISN 10: VA Healthcare System of Ohio	11500 Northlake Dr., Ste. 200 Cincinnati, OH 45249	513-247-4610
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### VA Medical Centers

Chalmers P. Wylie Ambulatory Care Center	420 N. James Rd. Columbus, OH 43219	614-257-5200 or 888-615-9448
Chillicothe VA Medical Center	17273 State Route 104 Chillicothe, OH 45601	740-773-1141 or 800-358-8262
Cincinnati VA Medical Center	3200 Vine St. Cincinnati, OH 45220	513-861-3100
Dayton VA Medical Center	4100 W. 3rd St. Dayton, OH 45428	937-268-6511 or 800-368-8262
Louis Stokes VA Medical Center	10701 East Blvd. Cleveland, OH 44106	216-791-3800 or 877-838-8262

### VA Outpatient Clinics

Canton Outpatient Clinic	733 Market Ave. South Canton, OH 44702-1018	330-489-4600
Gallipolis Outpatient Clinic	323A Upper River Rd. Gallipolis, OH 45631	740-446-3934
Youngstown Outpatient Clinic	2031 Belmont Ave. Youngstown, OH 44505	330-740-9200

# VA Facilities in Ohio

## Veterans Health Admin. - VISN 10: VA Healthcare Sys of OH

### VA Community-Based Outpatient Clinics

Akron Community-Based Outpatient Clinic	55 W. Waterloo Rd. Akron, OH 44319-1116	330-724-7715
Athens Community-Based Outpatient Clinic	510 W. Union St. Athens, OH 45701	740-593-7314
Cambridge Community-Based Outpatient Clinic	2146 Southgate Parkway Cambridge, OH 43725	740-432-1963
Clermont County Community-Based Outpatient Clinic	4600 Beechwood Rd. Cincinnati, OH 45244	513-943-3680
East Liverpool/Calcutta Community-Based Outpatient Clinic	15655 State Route 170, Ste. A Calcutta, OH 43920	330-386-4303
Georgetown Community-Based Outpatient Clinic	4903 State Route 125 Georgetown, OH 45121	937-378-3413
Grove City Community-Based Outpatient Clinic	1955 Ohio Dr. Grove City, OH 43123	614-257-5800
Hamilton Community-Based Outpatient Clinic	1750 South Erie Highway Hamilton, OH 45011	513-870-9444
Lancaster Community-Based Outpatient Clinic	1703 N. Memorial Dr. Lancaster, OH 43130	740-653-6145
Lima Community-Based Outpatient Clinic	1303 Bellefontaine Ave. Lima, OH 45804	419-222-5788
Lorain Community-Based Outpatient Clinic	205 West 20th St. Lorain, OH 44052	440-244-3833
Mansfield Community-Based Outpatient Clinic	1025 S. Trimble Rd. Mansfield, OH 44906	419-529-4602
Marietta Community-Based Outpatient Clinic	418 Colegate Dr. Marietta, OH 45750	740-568-0412

# VA Facilities in Ohio

Veterans Health Admin. - VISN 10: VA Healthcare Sys of OH

## VA Community-Based Outpatient Clinics, continued

Marion Community-Based Outpatient Clinic	1203 Delaware Ave. Corporate Center #2 Marion, OH 43302-6419	740-223-8809
McCafferty Community-Based Outpatient Clinic	4242 Lorain Ave. Cleveland, OH 44113	216-939-0699
Middletown Community-Based Outpatient Clinic	4337 N. Union Rd. Middletown, OH 45005	513-423-8387
New Philadelphia Community-Based Outpatient Clinic	1260 Monroe Ave., Ste. 1A New Philadelphia, OH 44663	330-602-5339
Newark Community-Based Outpatient Clinic	1855 W. Main St. Newark, OH 43055	740-788-8329
Painesville Community-Based Outpatient Clinic	7 West Jackson St. Painesville, OH 44077	440-357-6740
Parma Community-Based Outpatient Clinic	8787 Brookpark Rd. Parma, OH 44129	216-739-7000
Portsmouth Community-Based Outpatient Clinic	840 Gallia St. Portsmouth, OH 45662	740-353-3236
Ravenna Community-Based Outpatient Clinic	6751 N. Chestnut St. Ravenna, OH 44266	330-296-3641
Sandusky Community-Based Outpatient Clinic	3416 Columbus Ave. Sandusky, OH 44870	419-625-7350
Springfield Community-Based Outpatient Clinic	512 South Burnett Rd. Springfield, OH 45505	937-328-3385
Warren Community-Based Outpatient Clinic	1460 Tod Ave. (NW) Warren, OH 44485	330-392-0311
Wilmington Community-Based Outpatient Clinic	448 West Main St. Wilmington, OH 45177	937-382-3949

# VA Facilities in Ohio

## Veterans Health Admin. - VISN 10: VA Healthcare Sys of OH

### VA Community-Based Outpatient Clinics, continued

Zanesville Community-Based Outpatient Clinic	2800 Maple Ave. Zanesville, OH 43701	740-453-7725
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## Veterans Health Admin. - VISN 10: VA Healthcare Sys of OH

### VA Vet Centers

Cincinnati Vet Center	801B W. 8th St., Ste. 126 Cincinnati, OH 45203	513-763-3500 or 877-927-8387
Cleveland Maple Heights Vet Center	5310 1/2 Warrensville Ctr Rd. Maple Heights, OH 44137	216-707-7901 or 877-927-8387
Columbus Vet Center	30 Spruce St. Columbus, OH 43215	614-257-5550 or 877-927-8387
Dayton Vet Center	627 Edwin C. Moses Blvd. 6th Flr., East Medical Plaza Dayton, OH 45408	937-461-9150 or 877-927-8387
McCafferty Vet Center Outstation	4242 Lorain Ave., Ste. 203 Cleveland, OH 44113	216-939-0784 or 877-927-8387
Parma Vet Center	5700 Pearl Rd., Ste. 102 Parma, OH 44129	440-845-5023 or 877-927-8387
Stark County Vet Center	601 Cleveland Ave. N., Ste. C Canton, OH 44702	330-454-3120 or 877-927-8387

## Veterans Health Admin. - VISN 11: Veterans in Partnership

Toledo VA Outpatient Clinic	1200 S. Detroit Ave. Cincinnati, OH 45203	419-259-2000
Toledo Vet Center	1565 S. Byrne Rd., Suite 104 Toledo, OH 43614	419-213-7533 or 877-927-8387

# VA Facilities in Ohio

## Veterans Benefits Admin.

Cleveland Regional Benefit Office and Regional Loan Center	A.J. Celebrezze Fed. Building 1240 East 9th St. Cleveland, OH 44199	800-827-1000
Intake Site at Wright-Patterson Air Force Base	VA/DOD Transition Office, 4881 Sugar Maple Dr. Wright-Patterson Air Force Base, OH 45433	

## Nat'l Cemetery Admin. - Indianapolis Memorial Service Ntwk

Camp Chase Confederate Cemetery	2900 Sullivant Ave. Columbus, OH 43204	937-262-2115
Confederate Stockade Cemetery	Johnson's Island Sandusky, OH 44870	330-335-3069
Dayton National Cemetery	4400 West Third St. Dayton, OH 45428	937-262-2115
Ohio Western Reserve National Cemetery	10175 Rawiga Rd. Rittman, OH 44270	330-335-3069
Woodland Cemetery Soldiers' Lot	6901 Woodland Ave. Cleveland, OH 44104	330-335-3069

# VA Contact Information

VA Benefits	800-827-1000
Beneficiaries in receipt of Pension Benefits:	877-294-6380
Education (GI Bill®):	888-442-4551
Debt Management:	800-827-0648
Health Care Benefits:	877-222-8387
CHAMPVA:	800-733-8387
Life Insurance:	800-669-8477
Mammography Helpline:	888-492-7844
Status of Headstones and Markers:	800-697-6947
Telecommunications Device for the Deaf (TDD):	800-829-4833
Special Issues - Gulf War/Agent Orange/Project Shad/ Mustard Agents and Lewisite/Ionizing Radiation:	800-749-8387

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VA Home Page:	<a href="http://www.va.gov">www.va.gov</a>
VA Health Care:	<a href="http://www.va.gov/health">www.va.gov/health</a>
Returning Veterans:	<a href="http://www.oefoif.va.gov">www.oefoif.va.gov</a>
Survivor Benefits:	<a href="http://www.va.gov/opa/persona/dependent_survivor.asp">www.va.gov/opa/persona/dependent_survivor.asp</a>
VA Facilities:	<a href="http://www2.va.gov/directory">www2.va.gov/directory</a>
VA Forms:	<a href="http://www.va.gov/vaforms">www.va.gov/vaforms</a>
VA Benefit Payment Rates:	<a href="http://www.benefits.va.gov/compensation">www.benefits.va.gov/compensation</a>
Education Benefits:	<a href="http://www.benefits.va.gov/gibill">www.benefits.va.gov/gibill</a>
Home Loan Guaranty:	<a href="http://www.benefits.va.gov/homeloans">www.benefits.va.gov/homeloans</a>
Life Insurance:	<a href="http://www.benefits.va.gov/insurance">www.benefits.va.gov/insurance</a>
Vocational Rehabilitation:	<a href="http://www.benefits.va.gov/vocrehab/index.asp">www.benefits.va.gov/vocrehab/index.asp</a>
Burial & Memorial Benefits:	<a href="http://www.cem.va.gov">www.cem.va.gov</a>
Veterans Employment & Training:	<a href="http://www.dol.gov/vets">www.dol.gov/vets</a>
Federal Jobs:	<a href="http://www.usajobs.gov">www.usajobs.gov</a>
Veterans Preference:	<a href="http://www.fedshirevets.gov/job/vetpref">www.fedshirevets.gov/job/vetpref</a>
Military Records:	<a href="http://www.archives.gov/st-louis/military-personnel">www.archives.gov/st-louis/military-personnel</a>
Department of Defense:	<a href="http://www.defense.gov">www.defense.gov</a>

## **VA-Chartered Veterans Organizations Represented on the Ohio Dept. of Veterans Services Advisory Committee**

### ***American Legion***

Department of Ohio  
60 Big Run Road  
P.O. Box 8007  
Delaware, OH 43015  
740-362-7478 | Fax: 740-362-1429

### ***AMVETS***

Department of Ohio  
1395 E. Dublin Granville Rd.  
Suite 222  
Columbus, OH 43229  
614-431-6990 or  
800-OH-AMVET | Fax: 614-431-6991

### ***Army & Navy Union USA, Inc.***

Department of Ohio  
PO Box 686  
Niles, OH 44446

### ***Catholic War Veterans***

Department of Ohio  
35 E. Chestnut Street  
5th Floor, Suite 510  
Columbus, OH 43215  
614-221-7601 | Fax: 614-221-0278

### ***Disabled American Veterans***

Department of Ohio  
35 E. Chestnut Street  
5th Floor, Suite 503  
Columbus, OH 43215  
614-221-3582 | Fax: 614-221-4822

### ***Jewish War Veterans***

5519 Naiche Road  
Columbus, OH 43213

### ***Korean War Veterans Assoc., Inc.***

Department of Ohio  
3296 Blueacres Drive  
Cincinnati, OH 45239  
513-923-4920

### ***Marine Corps League***

35 E. Chestnut Street  
5th Floor, Suite 504  
Columbus, OH 43215  
614-469-1775 | Fax: 614-469-5674

### ***Military Officers Assoc. of America***

Ohio Council of Chapters  
483 Hunt Valley Dr.  
Reynoldsburg, OH 43068

### ***Military Order of the Purple Heart***

Department of Ohio  
35 E. Chestnut Street  
5th Floor  
Columbus, OH 43215  
614-228-8250 | Fax: 614-228-7290

### ***Ohio National Guard Association***

1299 Virginia Avenue  
Columbus, OH 43212  
614-486-4186

### ***Veterans of Foreign Wars***

35 E. Chestnut Street  
5th Floor, Room 506  
Columbus, OH 43215  
614-224-1838 | Fax: 614-224-3861

### ***Vietnam Veterans of America***

Buckeye Council  
35 E. Chestnut Street  
5th Floor, Suite 501  
Columbus, OH 43215  
614-228-0188 | Fax: 614-228-2711





*Your Service May be Worth  
More than You Think...*

Apply for Veterans' benefits at your local  
County Veterans Service Office.

See the listing beginning on page 59.

Or call:

**877-OHIO-VET (877-644-6838)**

Get the latest information, sign up for news updates,  
or download our mobile app at:

[www.ohiovet.gov](http://www.ohiovet.gov)

